

## Lancashire Most Similar Force – Complaint Statistics 2006/07

### Complaint Cases Recorded 2006/07

Police Force	2005/06	2006/07	% change from 2005/06
<b>Lancashire</b>	<b>811</b>	<b>795</b>	<b>-2</b>
Avon & Somerset	618	678	10
Durham	198	218	10
Gwent	202	274	36
Hertfordshire	406	498	23
Humberside	355	444	25
Kent	522	559	7
South Wales	589	609	3
<b>England &amp; Wales Total</b>	<b>26268</b>	<b>28998</b>	<b>10</b>

### Allegations Recorded Against Police Officers 2006/07

Police Force	All allegations recorded	Allegations against officers only	Allegations per 1000* officers	% change from 2005/06
<b>Lancashire</b>	<b>1458</b>	<b>1021</b>	<b>281</b>	<b>5</b>
Avon & Somerset	1111	911	266	12
Durham	339	316	185	15
Gwent	415	386	259	21
Hertfordshire	1001	938	426	41
Humberside	767	647	289	17
Kent	1101	1054	283	5
South Wales	679	538	161	2
<b>England &amp; Wales Total</b>	<b>45883</b>	<b>41302</b>	<b>291</b>	<b>14</b>

\*Police strength as at March 2007

### Means by Which Allegations Completed 2006/07

Police Force	Investigated		Withdrawn		Dispensation		Local Resolution		Total
	N	%	N	%	N	%	N	%	N
<b>Lancashire</b>	<b>193</b>	<b>15</b>	<b>202</b>	<b>16</b>	<b>147</b>	<b>11</b>	<b>746</b>	<b>58</b>	<b>1288</b>
Avon & Somerset	387	37	96	9	110	11	445	43	1038
Durham	94	28	39	12	49	14	157	46	339
Gwent	55	15	54	15	31	9	221	61	361
Hertfordshire	211	24	93	11	123	14	457	52	884
Humberside	84	14	117	20	170	29	221	37	592
Kent	404	42	69	7	74	8	424	44	971
South Wales	68	12	103	19	79	14	300	55	550
<b>England &amp; Wales Total</b>	<b>12683</b>	<b>30</b>	<b>5000</b>	<b>12</b>	<b>4334</b>	<b>10</b>	<b>19567</b>	<b>47</b>	<b>41584</b>

### Outcome of Completed Investigations 2006/07

Police Force	Substantiated		Unsubstantiated		Total
	N	%	N	%	N
<b>Lancashire</b>	<b>19</b>	<b>10</b>	<b>174</b>	<b>90</b>	<b>193</b>
Avon & Somerset	48	12	339	88	387
Durham	8	9	86	91	94
Gwent	4	7	51	93	55
Hertfordshire	22	10	189	90	211
Humberside	5	6	79	94	84
Kent	63	16	341	84	404
South Wales	9	13	59	87	68
<b>England &amp; Wales Total</b>	<b>1389</b>	<b>11</b>	<b>11294</b>	<b>89</b>	<b>12683</b>

## Characteristics of Complainants

### Status of Those Making Complaints 2006/07\*

Police Force	Directly affected by conduct		Adversely affected by conduct		Representative		Witness		Total
	N	%	N	%	N	%	N	%	N
<b>Lancashire</b>	<b>754</b>	<b>88</b>	<b>89</b>	<b>10</b>	<b>6</b>	<b>1</b>	<b>7</b>	<b>1</b>	<b>856</b>
Avon & Somerset	632	92	48	7	4	1	2	0	686
Durham	210	90	22	9	1	0	1	0	234
Gwent	233	88	15	6	10	4	6	2	264
Hertfordshire	380	72	126	24	14	3	9	2	529
Humberside	406	87	50	11	1	0	9	2	466
Kent	538	89	56	9	6	1	2	0	602
South Wales	583	94	23	4	6	1	6	1	618
<b>England &amp; Wales Total</b>	<b>26230</b>	<b>88</b>	<b>2518</b>	<b>8</b>	<b>495</b>	<b>2</b>	<b>544</b>	<b>2</b>	<b>29787</b>

\*The figures in this table will not match the figures in the following tables in this section. This is because people may make complaints in different roles throughout the year. In such cases they will be counted twice in the table but not in the following sections.

### Gender of Complainants 2006/07

Police Force	Female		Male		Other		Total
	N	%	N	%	N	%	N
<b>Lancashire</b>	<b>307</b>	<b>36</b>	<b>539</b>	<b>63</b>	<b>10</b>	<b>1</b>	<b>856</b>
Avon & Somerset	227	33	453	66	2	0	682
Durham	88	38	142	61	2	1	232
Gwent	93	35	171	65	0	0	264
Hertfordshire	180	34	333	63	15	3	528
Humberside	169	36	295	63	1	0	465
Kent	216	36	378	63	6	1	600
South Wales	223	36	389	63	6	1	618
<b>England and Wales Total</b>	<b>10468</b>	<b>35</b>	<b>18744</b>	<b>63</b>	<b>425</b>	<b>1</b>	<b>29637</b>

### Age of Complainants 2006/07

Police Force	17 and below		18-29		30-39		40-49		50-59		60+		Unknown		Total
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N
<b>Lancashire</b>	<b>24</b>	<b>3</b>	<b>135</b>	<b>16</b>	<b>156</b>	<b>18</b>	<b>142</b>	<b>17</b>	<b>59</b>	<b>7</b>	<b>34</b>	<b>4</b>	<b>306</b>	<b>36</b>	<b>856</b>
Avon & Somerset	28	4	122	18	132	19	129	19	62	9	26	4	183	27	682
Durham	7	3	53	23	47	20	52	22	28	12	7	3	38	16	232
Gwent	9	3	53	20	48	18	60	23	48	18	18	7	28	11	264
Hertfordshire	8	2	62	12	94	18	97	18	51	10	28	5	188	36	528
Humberside	21	5	91	20	99	21	85	18	34	7	12	3	123	26	465
Kent	25	4	111	19	114	19	102	17	47	8	17	3	184	31	600
South Wales	19	3	106	17	95	15	105	17	48	8	21	3	224	36	618
<b>England and Wales Total</b>	<b>1135</b>	<b>4</b>	<b>5444</b>	<b>18</b>	<b>5678</b>	<b>19</b>	<b>5362</b>	<b>18</b>	<b>2435</b>	<b>8</b>	<b>1325</b>	<b>4</b>	<b>8258</b>	<b>28</b>	<b>29637</b>

**Employment Status of Complainants 2006/07**

Police Force	Homemaker		Manual		Non-manual		Retired		Student		Unemployed		Unknown		Total
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N
<b>Lancashire</b>	<b>21</b>	<b>2</b>	<b>125</b>	<b>15</b>	<b>148</b>	<b>17</b>	<b>31</b>	<b>4</b>	<b>41</b>	<b>5</b>	<b>111</b>	<b>13</b>	<b>379</b>	<b>44</b>	<b>856</b>
Avon & Somerset	28	4	83	12	148	22	14	2	30	4	87	13	292	43	682
Durham	6	3	31	13	76	33	11	5	7	3	52	22	49	21	232
Gwent	12	5	46	17	65	25	17	6	8	3	52	20	64	24	264
Hertfordshire	22	4	103	20	96	18	17	3	7	1	44	8	239	45	528
Humberside	11	2	88	19	69	15	9	2	23	5	79	17	186	40	465
Kent	27	5	125	21	81	14	12	2	23	4	55	9	277	46	600
South Wales	21	3	61	10	118	19	19	3	19	3	84	14	296	48	618
<b>England and Wales Total</b>	<b>973</b>	<b>3</b>	<b>4140</b>	<b>14</b>	<b>6372</b>	<b>22</b>	<b>1060</b>	<b>4</b>	<b>1319</b>	<b>4</b>	<b>3868</b>	<b>13</b>	<b>11905</b>	<b>40</b>	<b>29637</b>

**Ethnicity of Complainants 2006/07**

Police Force	White		Asian		Black		Other		Unknown		Total
	N	%	N	%	N	%	N	%	N	%	N
<b>Lancashire</b>	<b>541</b>	<b>63</b>	<b>60</b>	<b>7</b>	<b>10</b>	<b>1</b>	<b>12</b>	<b>1</b>	<b>233</b>	<b>27</b>	<b>856</b>
Avon & Somerset	472	69	25	4	47	7	22	3	116	17	682
Durham	183	79	5	2	3	1	5	2	36	16	232
Gwent	247	94	9	3	5	2	3	1	0	0	264
Hertfordshire	353	67	26	5	30	6	24	5	95	18	528
Humberside	383	82	11	2	7	2	3	1	61	13	465
Kent	267	45	21	4	9	2	8	1	295	49	600
South Wales	319	52	13	2	14	2	14	2	258	42	618
<b>England and Wales Total</b>	<b>17981</b>	<b>61</b>	<b>1521</b>	<b>5</b>	<b>2020</b>	<b>7</b>	<b>738</b>	<b>2</b>	<b>7377</b>	<b>25</b>	<b>29637</b>

## Characteristics of those Subject to Complaints

### Status of those Subject to a Complaint 2006/07<sup>1</sup>

Police Force	Police Officer ranks <sup>2</sup>		Police Staff including Traffic Wardens and CSOs		Contracted staff		Special Constables		Total
	N	%	N	%	N	%	N	%	N
<b>Lancashire</b>	<b>751</b>	<b>91</b>	<b>70</b>	<b>8</b>	<b>3</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>827</b>
Avon & Somerset	786	93	45	5	2	0	16	2	849
Durham	268	96	7	3	2	1	1	0	278
Gwent	339	91	10	3	19	5	4	1	372
Hertfordshire	600	93	39	6	1	0	6	1	646
Humberside	522	92	25	4	2	0	17	3	566
Kent	826	93	48	5	0	0	15	2	889
South Wales	472	93	17	3	13	3	6	1	508
<b>England and Wales Total</b>	<b>30608</b>	<b>93</b>	<b>1518</b>	<b>5</b>	<b>248</b>	<b>1</b>	<b>421</b>	<b>1</b>	<b>32795</b>

<sup>1</sup> The figures in this table will not match the figures in the following tables in the is section. This is because individuals may hold different ranks when subject to more than one complaint. In such cases they will be counted twice in this table but not in the following tables.

<sup>2</sup> Figures do not include complaints made against officers of ACPO rank.

### Gender of those Subject to a Complaint 2006/07

Police Force	Female		Male		Unknown		Total
	N	%	N	%	N	%	N
<b>Lancashire</b>	<b>155</b>	<b>19</b>	<b>663</b>	<b>80</b>	<b>9</b>	<b>1</b>	<b>827</b>
Avon & Somerset	128	16	610	78	44	6	782
Durham	68	24	207	74	3	1	278
Gwent	85	23	276	75	6	2	367
Hertfordshire	143	23	471	74	20	3	634
Humberside	106	19	443	79	10	2	559
Kent	164	18	690	78	33	4	887
South Wales	75	15	425	84	7	1	507
<b>England and Wales Total</b>	<b>6411</b>	<b>20</b>	<b>25643</b>	<b>79</b>	<b>520</b>	<b>2</b>	<b>32574</b>

### Age of those Subject to a Complaint 2006/07

Police Force	19 and below		20-29		30-39		40-49		50+		Unknown		Total
	N	%	N	%	N	%	N	%	N	%	N	%	N
<b>Lancashire</b>	<b>2</b>	<b>0</b>	<b>193</b>	<b>23</b>	<b>344</b>	<b>42</b>	<b>240</b>	<b>29</b>	<b>32</b>	<b>4</b>	<b>16</b>	<b>2</b>	<b>827</b>
Avon & Somerset	1	0	189	24	300	38	195	25	35	4	62	8	782
Durham	0	0	54	19	128	46	77	28	11	4	8	3	278
Gwent	0	0	105	29	153	42	86	23	14	4	9	2	367
Hertfordshire	3	0	167	26	184	29	156	25	34	5	90	14	634
Humberside	0	0	138	25	213	38	163	29	34	6	11	2	559
Kent	3	0	263	30	355	40	188	21	36	4	42	5	887
South Wales	2	0	75	15	174	34	133	26	18	4	105	21	507
<b>England and Wales Total</b>	<b>51</b>	<b>0</b>	<b>8631</b>	<b>26</b>	<b>12297</b>	<b>38</b>	<b>8557</b>	<b>26</b>	<b>1440</b>	<b>4</b>	<b>1598</b>	<b>5</b>	<b>32574</b>

### Ethnicity of those Subject to a Complaint 2006/07

Police Force	White		Asian		Black		Other		Unknown		Total
	N	%	N	%	N	%	N	%	N	%	N
<b>Lancashire</b>	<b>694</b>	<b>84</b>	<b>25</b>	<b>3</b>	<b>2</b>	<b>0</b>	<b>88</b>	<b>11</b>	<b>18</b>	<b>2</b>	<b>827</b>
Avon & Somerset	691	88	3	0	4	1	9	1	75	10	782
Durham	262	94	4	1	1	0	5	2	6	2	278
Gwent	347	95	3	1	0	0	2	1	15	4	367
Hertfordshire	286	45	4	1	3	0	6	1	335	53	634
Humberside	543	97	2	0	2	0	1	0	11	2	559
Kent	766	86	8	1	5	1	10	1	98	11	887
South Wales	416	82	3	1	0	0	6	1	82	16	507
<b>England and Wales Total</b>	<b>29199</b>	<b>90</b>	<b>612</b>	<b>2</b>	<b>318</b>	<b>1</b>	<b>460</b>	<b>1</b>	<b>1985</b>	<b>6</b>	<b>32574</b>