

Norfolk Most Similar Force – Complaint Statistics 2006/07

Complaint Cases Recorded 2006/07

Police Force	2005/06	2006/07	% change from 2005/06
Norfolk	567	459	-19
Derbyshire	432	475	10
Devon & Cornwall	833	990	19
Gloucestershire	287	303	6
Lincolnshire	288	304	6
North Yorkshire	392	429	9
Suffolk	327	365	12
West Mercia	796	850	7
England & Wales Total	26268	28998	10

Allegations Recorded Against Police Officers 2006/07

Police Force	All allegations recorded	Allegations against officers only	Allegations per 1000* officers	% change from 2005/06
Norfolk	696	645	409	-10
Derbyshire	694	629	307	9
Devon & Cornwall	1390	848	241	22
Gloucestershire	403	353	268	-9
Lincolnshire	441	362	291	-7
North Yorkshire	700	662	396	-3
Suffolk	529	460	339	16
West Mercia	1172	1165	480	17
England & Wales Total	45883	41302	291	14

*Police strength as at March 2007

Means by Which Allegations Completed 2006/07

Police Force	Investigated		Withdrawn		Dispensation		Local Resolution		Total
	N	%	N	%	N	%	N	%	N
Norfolk	265	36	30	4	63	9	375	51	733
Derbyshire	136	21	80	12	36	5	408	62	660
Devon & Cornwall	387	31	141	11	141	11	564	46	1233
Gloucestershire	86	21	45	11	83	21	187	47	401
Lincolnshire	108	29	45	12	33	9	183	50	369
North Yorkshire	115	16	16	2	49	7	541	75	721
Suffolk	83	15	69	13	65	12	332	60	549
West Mercia	213	21	129	13	88	9	567	57	997
England & Wales Total	12683	30	5000	12	4334	10	19567	47	41584

Outcome of Completed Investigations 2006/07

Police Force	Substantiated		Unsubstantiated		Total
	N	%	N	%	N
Norfolk	22	8	243	92	265
Derbyshire	25	18	111	82	136
Devon & Cornwall	31	8	356	92	387
Gloucestershire	16	19	70	81	86
Lincolnshire	13	12	95	88	108
North Yorkshire	20	17	95	83	115
Suffolk	6	7	77	93	83
West Mercia	20	9	193	91	213
England & Wales Total	1389	11	11294	89	12683

Characteristics of Complainants

Status of Those Making Complaints 2006/07*

Police Force	Directly affected by conduct		Adversely affected by conduct		Representative		Witness		Total
	N	%	N	%	N	%	N	%	N
Norfolk	467	93	3	1	32	6	1	0	503
Derbyshire	411	86	51	11	9	2	9	2	480
Devon & Cornwall	735	72	249	25	24	2	7	1	1015
Gloucestershire	300	91	13	4	16	5	0	0	329
Lincolnshire	240	79	40	13	14	5	9	3	303
North Yorkshire	401	89	48	11	0	0	3	1	452
Suffolk	314	89	31	9	1	0	8	2	354
West Mercia	802	96	31	4	1	0	0	0	834
England & Wales Total	26230	88	2518	8	495	2	544	2	29787

*The figures in this table will not match the figures in the following tables in this section. This is because people may make complaints in different roles throughout the year. In such cases they will be counted twice in the table but not in the following sections.

Gender of Complainants 2006/07

Police Force	Female		Male		Other		Total
	N	%	N	%	N	%	N
Norfolk	203	40	300	60	0	0	503
Derbyshire	167	35	303	64	7	1	477
Devon & Cornwall	420	42	580	58	4	0	1004
Gloucestershire	114	35	212	65	2	1	328
Lincolnshire	112	37	185	62	3	1	300
North Yorkshire	167	37	284	63	1	0	452
Suffolk	131	37	223	63	0	0	354
West Mercia	315	38	511	61	6	1	832
England and Wales Total	10468	35	18744	63	425	1	29637

Age of Complainants 2006/07

Police Force	17 and below		18-29		30-39		40-49		50-59		60+		Unknown		Total
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Norfolk	33	7	80	16	100	20	93	18	44	9	25	5	128	25	503
Derbyshire	15	3	88	18	107	22	116	24	40	8	35	7	76	16	477
Devon & Cornwall	13	1	120	12	137	14	184	18	103	10	77	8	370	37	1004
Gloucestershire	20	6	68	21	65	20	79	24	44	13	29	9	23	7	328
Lincolnshire	6	2	46	15	46	15	39	13	22	7	19	6	122	41	300
North Yorkshire	10	2	73	16	115	25	102	23	52	12	36	8	64	14	452
Suffolk	9	3	64	18	61	17	78	22	22	6	21	6	99	28	354
West Mercia	21	3	170	20	151	18	168	20	95	11	51	6	176	21	832
England and Wales Total	1135	4	5444	18	5678	19	5362	18	2435	8	1325	4	8258	28	29637

Employment Status of Complainants 2006/07

Police Force	Homemaker		Manual		Non-manual		Retired		Student		Unemployed		Unknown		Total
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Norfolk	29	6	78	16	108	21	20	4	37	7	85	17	146	29	503
Derbyshire	23	5	67	14	140	29	28	6	18	4	60	13	141	30	477
Devon & Cornwall	39	4	210	21	107	11	68	7	18	2	96	10	466	46	1004
Gloucestershire	16	5	75	23	74	23	20	6	22	7	43	13	78	24	328
Lincolnshire	12	4	38	13	78	26	19	6	3	1	26	9	124	41	300
North Yorkshire	33	7	88	19	152	34	40	9	24	5	61	13	54	12	452
Suffolk	11	3	69	19	77	22	21	6	8	2	47	13	121	34	354
West Mercia	25	3	119	14	143	17	27	3	15	2	111	13	392	47	832
England and Wales Total	973	3	4140	14	6372	22	1060	4	1319	4	3868	13	11905	40	29637

Ethnicity of Complainants 2006/07

Police Force	White		Asian		Black		Other		Unknown		Total
	N	%	N	%	N	%	N	%	N	%	N
Norfolk	450	89	6	1	12	2	10	2	25	5	503
Derbyshire	351	74	21	4	6	1	14	3	85	18	477
Devon & Cornwall	744	74	9	1	12	1	9	1	230	23	1004
Gloucestershire	285	87	10	3	14	4	5	2	14	4	328
Lincolnshire	169	56	6	2	1	0	3	1	121	40	300
North Yorkshire	434	96	4	1	6	1	5	1	3	1	452
Suffolk	254	72	4	1	15	4	4	1	77	22	354
West Mercia	675	81	24	3	19	2	7	1	107	13	832
England and Wales Total	17981	61	1521	5	2020	7	738	2	7377	25	29637

Characteristics of those Subject to Complaints

Status of those Subject to a Complaint 2006/07¹

Police Force	Police Officer ranks ²		Police Staff including Traffic Wardens and CSOs		Contracted staff		Special Constables		Total
	N	%	N	%	N	%	N	%	N
Norfolk	490	88	52	9	0	0	15	3	557
Derbyshire	534	91	31	5	5	1	15	3	585
Devon & Cornwall	744	86	105	12	0	0	17	2	866
Gloucestershire	295	88	34	10	3	1	3	1	335
Lincolnshire	305	89	28	8	2	1	8	2	343
North Yorkshire	436	90	26	5	17	4	4	1	483
Suffolk	365	93	18	5	0	0	10	3	393
West Mercia	791	100	0	0	0	0	0	0	791
England and Wales Total	30608	93	1518	5	248	1	421	1	32795

¹ The figures in this table will not match the figures in the following tables in the is section. This is because individuals may hold different ranks when subject to more than one complaint. In such cases they will be counted twice in this table but not in the following tables.

² Figures do not include complaints made against officers of ACPO rank.

Gender of those Subject to a Complaint 2006/07

Police Force	Female		Male		Unknown		Total
	N	%	N	%	N	%	N
Norfolk	121	22	428	77	5	1	554
Derbyshire	107	18	464	80	10	2	581
Devon & Cornwall	167	19	694	80	5	1	866
Gloucestershire	82	25	249	75	1	0	332
Lincolnshire	64	19	245	72	29	9	338
North Yorkshire	102	21	381	79	0	0	483
Suffolk	88	23	288	74	12	3	388
West Mercia	172	22	618	78	1	0	791
England and Wales Total	6411	20	25643	79	520	2	32574

Age of those Subject to a Complaint 2006/07

Police Force	19 and below		20-29		30-39		40-49		50+		Unknown		Total
	N	%	N	%	N	%	N	%	N	%	N	%	N
Norfolk	0	0	118	21	226	41	160	29	36	6	14	3	554
Derbyshire	0	0	136	23	208	36	186	32	29	5	22	4	581
Devon & Cornwall	0	0	155	18	325	38	305	35	76	9	5	1	866
Gloucestershire	2	1	92	28	126	38	88	27	23	7	1	0	332
Lincolnshire	0	0	38	11	98	29	103	30	19	6	80	24	338
North Yorkshire	0	0	112	23	169	35	160	33	33	7	9	2	483
Suffolk	0	0	60	15	124	32	91	23	10	3	103	27	388
West Mercia	1	0	194	25	313	40	243	31	39	5	1	0	791
England and Wales Total	51	0	8631	26	12297	38	8557	26	1440	4	1598	5	32574

Ethnicity of those Subject to a Complaint 2006/07

Police Force	White		Asian		Black		Other		Unknown		Total
	N	%	N	%	N	%	N	%	N	%	N
Norfolk	529	95	1	0	0	0	7	1	17	3	554
Derbyshire	544	94	9	2	3	1	5	1	20	3	581
Devon & Cornwall	818	94	0	0	2	0	3	0	43	5	866
Gloucestershire	319	96	2	1	1	0	8	2	2	1	332
Lincolnshire	185	55	2	1	1	0	2	1	148	44	338
North Yorkshire	472	98	3	1	0	0	7	1	1	0	483
Suffolk	347	89	1	0	1	0	2	1	37	10	388
West Mercia	774	98	7	1	3	0	2	0	5	1	791
England and Wales Total	29199	90	612	2	318	1	460	1	1985	6	32574