Police Complaints Information Bulletin

Force Commentary Sheet

Reporting Period: 1 April 2017 - 31 March 2018

Police Force: Essex

Commentary:

The Performance Framework bulletin for the financial year 2017/18 shows the force to be in a strong and progressive position when compared to our MSF and national colleagues. This reflects the hard work which has been done and continues to be done to improve our all-round performance.

There are a number of areas which stand out, these are:

- The number of non-recording appeals upheld by the IOPC has fallen 13% on last year and is 11% and 10% better than our MSF and national colleagues. This shows that members of the public can be confident that complaints are recorded ethically in line with legislation. It should also be noted that there has been a 10% decrease in the number of investigation appeals upheld by the IOPC compared to last year.

- The force has upheld 27% of investigation appeals in the period. This represents a 15% increase on last year and is considerably better than the national and MSF result. This demonstrates that members of the public can be confident that appeals are handled ethically and properly. Additionally it should be noted that there has been a fall of 36 days on the same period last year in the average number of days taken to complete all force appeals. This is significantly better than the national number of 65 days.

- The force recorded 93% of all cases with 10 days. This is a slight improvement on last year, it is better than the MSF and is noticeably better than the national result of 84%.

- The average number of days to finalise allegations by local investigation has fallen by 14 days on the 2016/17 period and is 17 days better than the national figure. Also the number of allegations recorded per 1000 employees has also fallen by 14 on 2016/17; this is 10 better than our national colleagues and is substantially better than the MSF which is 294 – 30 more than Essex.

Whilst the force is slightly behind the MSF and national outcome in relation to the time taken to finalise complaint cases (including/not including SJ), there has been a significant improvement in the overall timeliness as these categories have fallen by 37 days and 38 days respectively. We remain committed to improve timeliness in these areas and with the work that continues to be undertaken, it is expected that this area of work will continue to improve throughout 2018/19.