

Police Complaints Information Bulletin - Full Bulletin

Sussex Police

Reporting period - April 2011 to March 2012

Measure	Actual	Count	Same Period Last Year	MSF Average	National Result
Average Number of Days to Finalise Allegations by Investigation - Local	117		130	131	124
Average Number of Days to Finalise Allegations by Investigation - Supervised	152		0	91	306
Average Number of Days to Locally Resolve Allegations	36		58	59	55
% of All Appeal Types Upheld	31%	33	32%	35%	38%
% of Complaint Cases Recorded within 10 days	63%	446	70%	87%	86%
Appeals to IPCC as a % of allegations completed by local and supervised investigations	20%	124	25%	17%	16%
Appeals to IPCC as a % of allegations completed by local resolution	4%	11	4%	4%	3%
Average Number of Days to Finalise Complaint Case (NOT inc sub judice)	92		97	89	93
Average Number of Days to Finalise Complaint Cases (inc sub judice)	97		105	101	102

Measure	Actual	Count	Same Period Last Year	MSF Average	National Result
# of Allegations per 1000 employees	180		189	206	214
% of 'Incivility, Impoliteness & Intolerance' Allegations	20%	209	19%	16%	17%
% of 'Neglect or Failure in Duty' Allegations	35%	358	33%	29%	28%
% of 'Oppressive Conduct or Harassment' Allegations	5%	50	4%	8%	7%
% of 'Other Assault' Allegations	12%	119	13%	10%	11%
% of 'Unlawful / Unnecessary Detention' Allegations	7%	70	6%	5%	5%
% of Allegations Discontinued	0%	2	0%	1%	1%
% of Allegations Dispensed	6%	67	7%	7%	8%
% of Allegations Withdrawn	9%	100	10%	8%	10%

Measure	Actual	Count	Same Period Last Year	MSF Average	National Result
% of Appeals Forwarded to Force on Time	74%		60%	73%	73%
% of Dispensations & Discontinuances Completed on Time	64%	39	60%	45%	46%
% of Referrals Completed on Time	97%	36	86%	89%	89%
Average Number of Days to Complete All Appeals	35		50	35	36
Average Number of Days to Complete Dispensations & Discontinuances	14		16	20	18
Average Number of Days to Complete Investigation Appeals	38		53	41	44
Average Number of Days to Complete Local Resolution Appeals	28		38	24	20
Average Number of Days to Complete Non Recording Appeals	25		39	17	18
Average Number of Days to Finalise Allegations by Investigation - Independent	0		0	46	201
Average Number of Days to Finalise Allegations by Investigation - Managed	0		0	48	232

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Data Sources:

Complaint case and allegations data are taken from the XML data submissions from Forces. The number of police employees is sourced from the Home Office statistics (the latest publication available for inclusion in this report was March 2011). All other data are taken from the IPCC case management tracking system.

Counting Rules:

The counting rules used to produce the measures shown in this bulletin can be found on the IPCC website http://www.ipcc.gov.uk/en/Pages/policy_complaints_stats.aspx

Counts:

The count column provides some context to the percentage measures that are shown in the dashboard. For example, for the measure 'appeals to the IPCC as a % of all allegations completed by local resolution' the number of appeals is shown in the count column.

Data constraints:

The data is sourced from live IT systems and provides a snap shot of information. Therefore, there may be some variation between information taken directly from a Force or IPCC system.

The national results for measures that use IPCC data will differ from the information presented in the IPCC Annual Report. The statistics in the IPCC annual report includes police authorities and other bodies for which we have oversight.

The MSF average for supervised allegations is not as meaningful for MSF groups where one or more Forces have not finalised any allegations by a supervised investigation. This does not apply to national results.

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Complaint Cases and Allegations

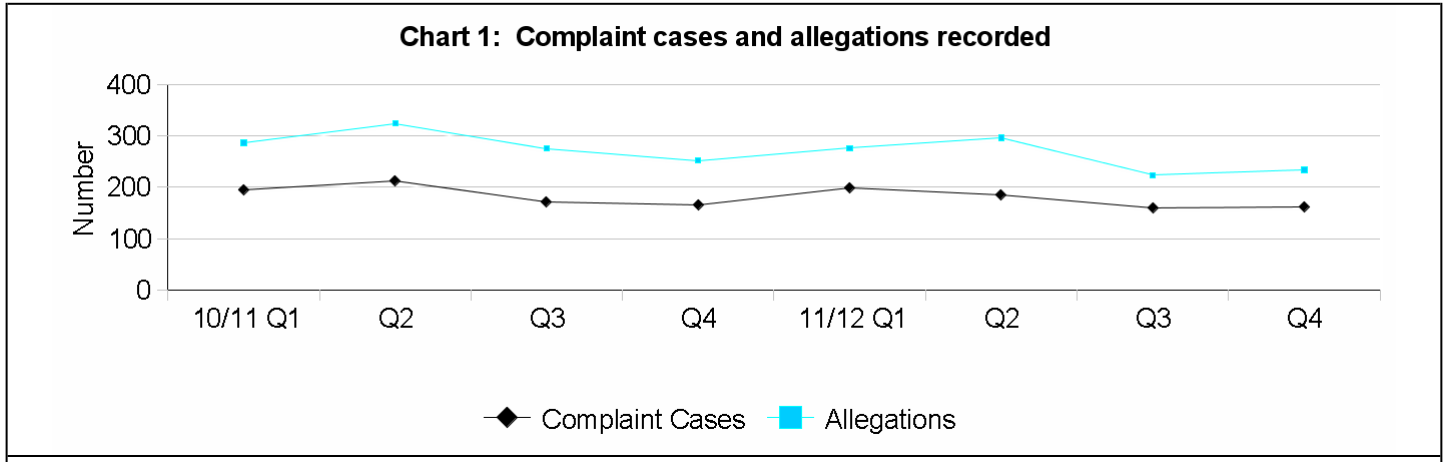


Chart 1 shows the number of complaint cases and the number of allegations recorded during the reporting period.

Table D: Complaint cases recorded and allegations recorded			
Period	Complaint cases recorded		Allegations recorded
10/11 Q1	195		286
Q2	212		324
Q3	172		275
Q4	166		252
11/12 Q1	199		276
Q2	186		296
Q3	160		223
Q4	161		234

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Allegations

Chart 2: Largest categories of allegations recorded (percentage) - year to date

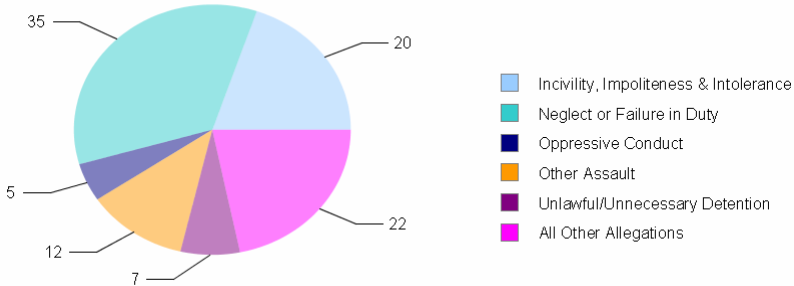


Chart 2 shows allegations recorded that fall within the national top five most commonly recorded allegation types as a percentage of all allegations recorded.

Please note: due to calculation rounding, the total percentage may not always equal 100%.

Chart 3: Number of allegations recorded per 1,000 employees

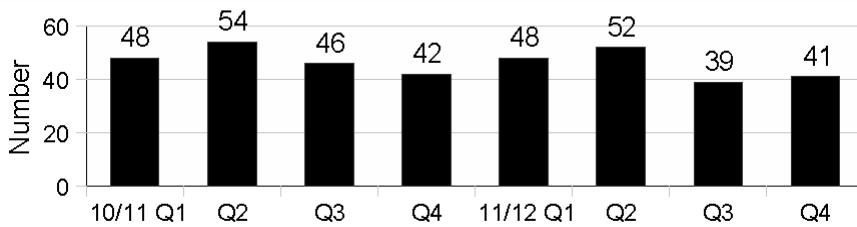


Chart 3 shows the number of allegations recorded (all categories) per 1000 employees.

Please note: the quarterly numbers may not match the year to date figure on the dashboard due to the rounding of figures in the quarterly results.

Chart 4: Percentage of allegations finalised by means

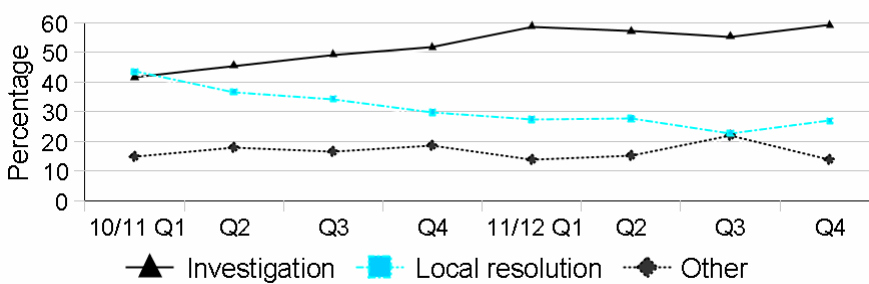


Chart 4 shows the means by which allegations have been finalised as a percentage of all allegations finalised. The means by which an allegation can be finalised are investigation (local, supervised, managed and independent), local resolution; and other (discontinuance, dispensation or withdrawal).

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Ways in which allegations are finalised

Table E: Number of allegations finalised by investigation type						
Period	Independent	Managed	Supervised	Local	Allegations finalised by Investigation	
10/11	Q1	0	0	0	115	115
	Q2	0	0	0	104	104
	Q3	0	0	0	145	145
	Q4	0	0	0	106	106
11/12	Q1	0	0	0	201	201
	Q2	0	0	1	164	165
	Q3	0	0	2	124	126
	Q4	0	0	0	114	114

Table F: Outcome of allegations finalised by investigation (recorded against complaint cases pre 1st April 2010)				
Period		Substantiated	Unsubstantiated	
10/11	Q1	8	104	
	Q2	8	53	
	Q3	2	14	
	Q4	0	8	
11/12	Q1	0	11	
	Q2	0	0	
	Q3	0	0	
	Q4	0	0	

Table F details the outcome of investigated allegations that were recorded against a complaint case started before the 1st April 2010. The allegation is substantiated where there is evidence to suggest that there is a case to answer for misconduct/unsatisfactory performance by a police employee.

Table G: Outcome of allegations finalised by investigation (recorded against complaint cases post 1st April 2010)				
Period		Upheld	Not Upheld	
10/11	Q1	0	3	
	Q2	10	33	
	Q3	12	117	
	Q4	8	90	
11/12	Q1	17	173	
	Q2	28	137	
	Q3	26	100	
	Q4	18	96	

Table G details the outcome of investigated allegations that were recorded against a complaint case started on or after the 1st April 2010. This reflects statutory guidance. The complaint is upheld where there has been an unreasonable breakdown in service or failure in service which has adversely affected the complainant. This does not imply that there is a case to answer for misconduct/unsatisfactory performance by a police employee.

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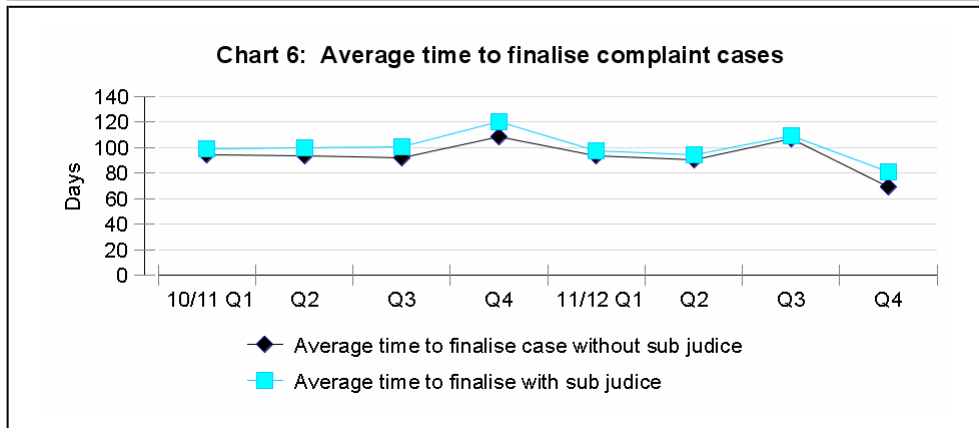
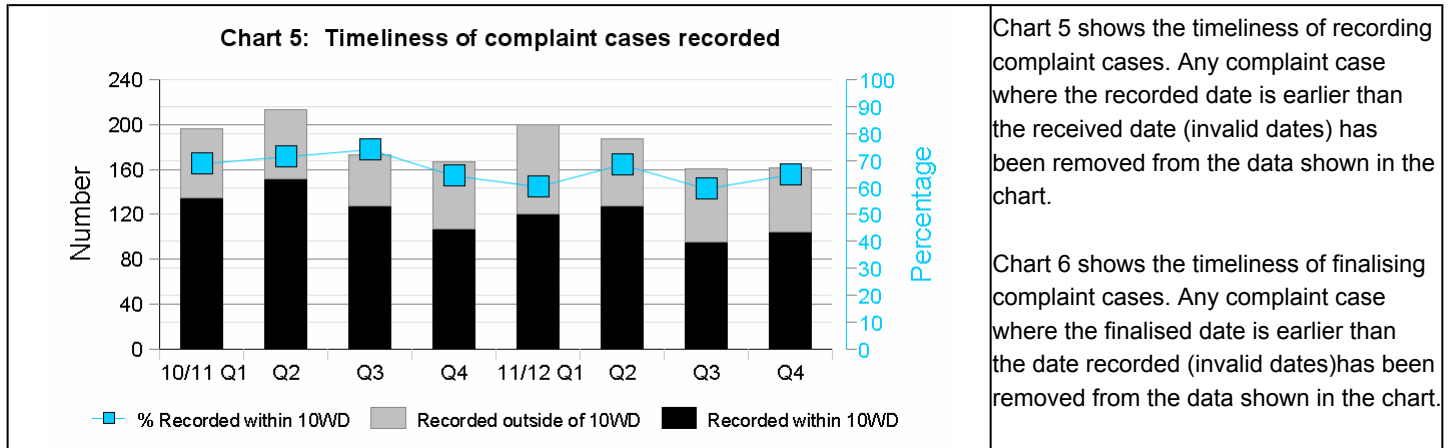
Table H: Allegations finalised by other means

	Period	Local resolution	%	Withdrawn	%	Discontinued	%	Dispensed	%
10/11	Q1	120	43	23	8	0	0	18	7
	Q2	84	37	23	10	0	0	18	8
	Q3	101	34	31	11	1	0	17	6
	Q4	61	30	22	11	0	0	16	8
11/12	Q1	94	27	28	8	1	0	19	6
	Q2	80	28	30	10	0	0	14	5
	Q3	52	23	30	13	0	0	20	9
	Q4	52	27	12	6	1	1	14	7

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Measures of Timeliness



Year	Period	# Complaint Cases Finalised
10/11	Q1	217
	Q2	184
	Q3	178
	Q4	205
11/12	Q1	160
	Q2	245
	Q3	178
	Q4	122

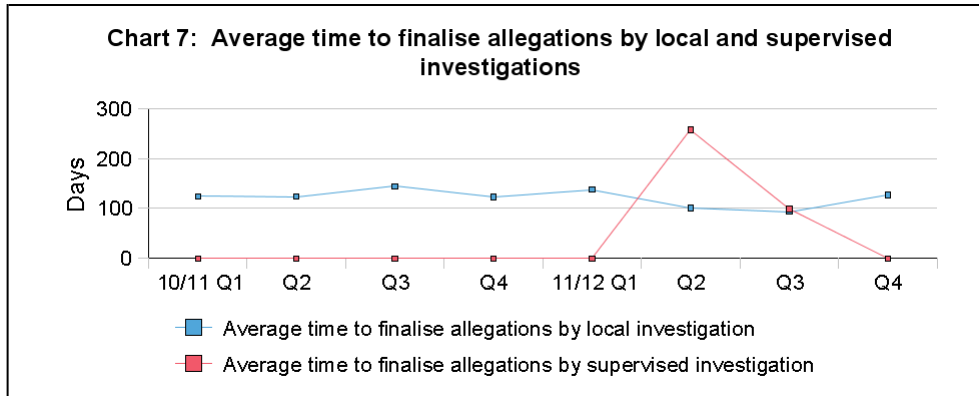


Chart 7 shows the timeliness of finalising allegations by local and supervised investigations. Any allegation with invalid dates have been removed from the data shown in the chart.

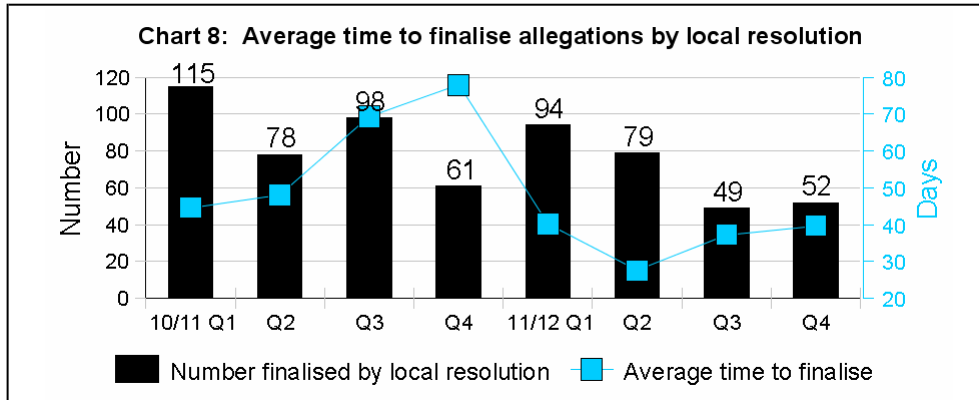


Chart 8 shows the timeliness of finalising allegations by local resolution. Any allegation with invalid dates has been removed from the data shown in the chart.

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Appeals

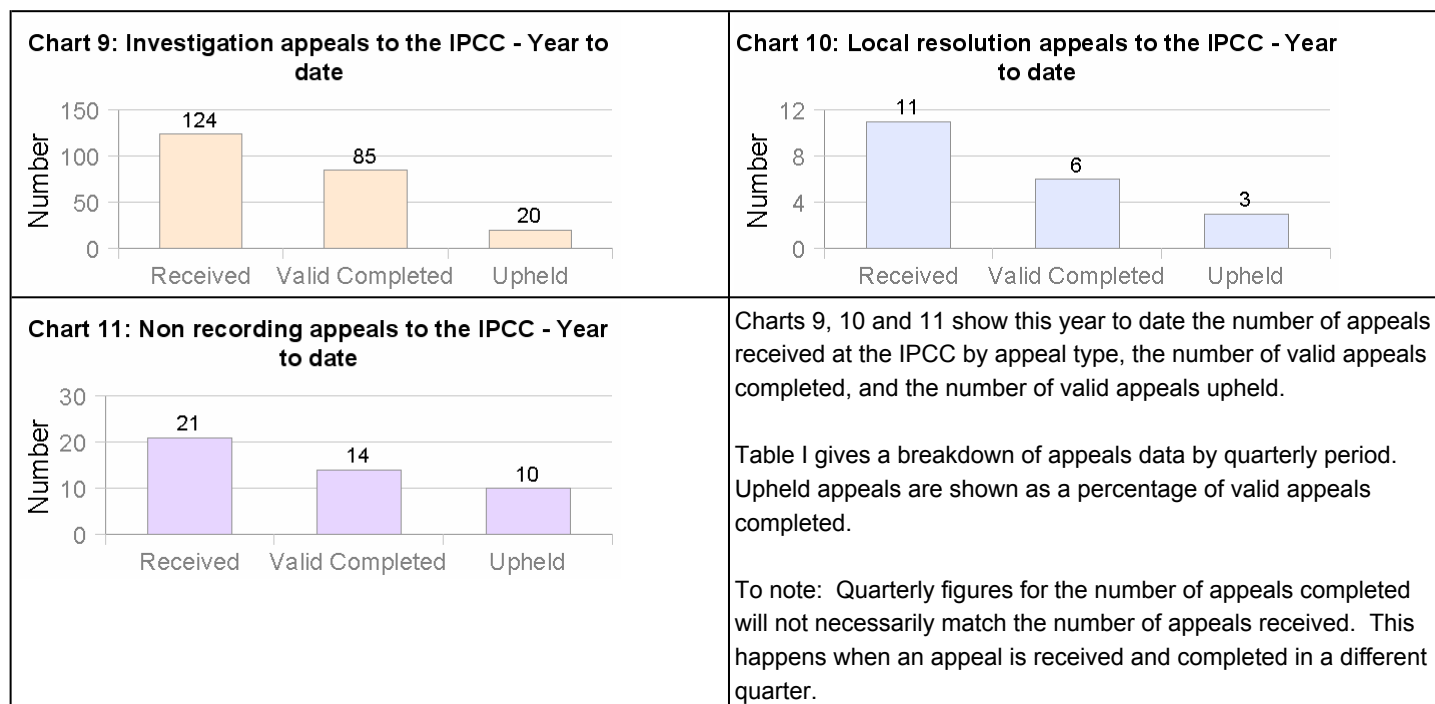


Table I: Appeals to the IPCC: received, completed and upheld

Appeal Type	Previous Year				Current Year			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Inv Received	26	28	37	27	31	32	32	29
Inv Completed	32	30	31	36	34	32	22	16
Inv Completed (Valid)	25	26	27	34	31	25	16	13
Inv Upheld	7	4	6	13	8	2	6	4
% Inv Upheld (Valid)	28%	15%	22%	38%	26%	8%	38%	31%
LR Received	7	3	2	2	4	1	1	5
LR Completed	10	3	2	2	5	1	0	0
LR Completed (Valid)	7	3	2	2	5	0	0	1
LR Upheld	3	1	2	0	3	0	0	0
% LR Upheld (Valid)	43%	33%	100%	0%	60%	0%	0%	0%
NR Received	0	7	4	3	8	2	5	6
NR Completed	1	2	7	3	4	8	2	5
NR Completed (Valid)	1	2	7	2	2	6	2	4
NR Upheld	1	2	4	1	1	6	0	3
% NR Upheld (Valid)	100%	100%	57%	50%	50%	100%	0%	75%

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All referrals

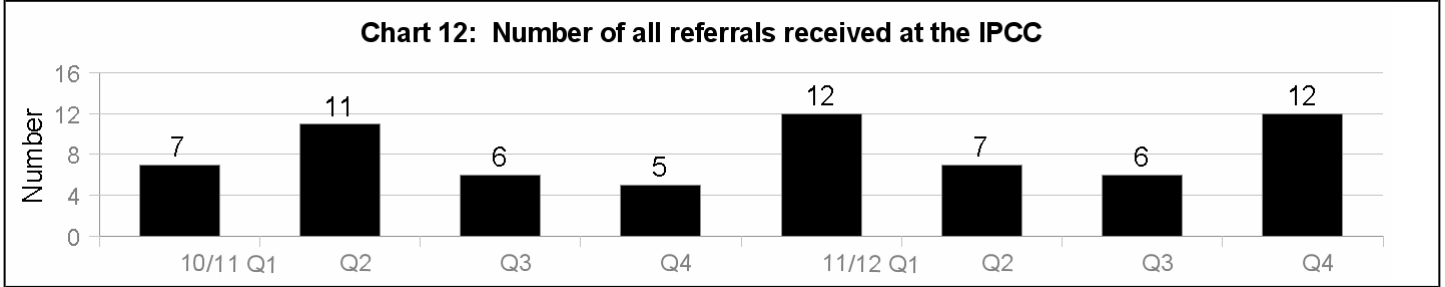


Chart 12 shows the total number of referrals received at the IPCC during the reporting period. This includes all referrals to the IPCC and not just those arising from a complaint.

Table J: Mode of investigation (MOI) decisions

MOI Decision	Previous Year				Current Year			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Independent	2	0	1	1	0	0	0	1
Managed	0	0	0	0	0	0	0	0
Supervised	0	0	0	1	1	1	0	0
Local	4	7	2	1	1	4	6	5
Refer back	1	4	3	2	10	1	1	6

Table J shows the IPCC decision for the mode of investigation for referrals completed in the period. Please note: quarterly figures for the number of referrals received and the number of MOI decision made may differ. This happens when a referral is received and the MOI decision is made in a different quarter.