

Police Complaints Information Bulletin - Interim Bulletin

Sussex Police

Reporting period - April 2012 to March 2013

Please note: this is an interim bulletin. Some information is missing (see below for more information) and a full bulletin for April 2012 – March 2013 will be published in the Summer.

The information in this bulletin does not reflect the changes introduced to the complaints system by the Police Reform and Social Responsibility Act 2011 (PRSRA) in November 2012. The overall figures for complaint cases and allegations (recorded and finalised) are accurate. However, more detailed information about how allegations were dealt with excludes those dealt with by the new processes introduced by PRSRA (these are shown as 'unknown'). Information relating to appeals and IPCC performance is also missing from this bulletin.

Work is underway to upgrade IT systems in order to include information relating to the new processes in future bulletins.

If you have any questions or require further information, please contact performance.framework@ipcc.gsi.gov.uk

Table A: Key indicators in the handling of complaints

Measure	Actual	Count	Same Period Last Year	MSF Average	National Result
Average Number of Days to Finalise Allegations by Investigation - Local	127		117	128	124
Average Number of Days to Finalise Allegations by Investigation - Supervised	0		152	137	164
Average Number of Days to Locally Resolve Allegations	39		36	53	55
% of Complaint Cases Recorded within 10 days	62%	468	63%	89%	81%
Average Number of Days to Finalise Complaint Case (NOT inc sub judice)	90		92	92	92
Average Number of Days to Finalise Complaint Cases (inc sub judice)	97		97	101	101

Table B: Contextual information on allegations recorded and outcome

Measure	Actual	Count	Same Period Last Year	MSF Average	National Result
# of Allegations per 1000 employees	205		180	236	228
% of 'Incivility, Impoliteness & Intolerance' Allegations	20%	226	20%	14%	16%
% of 'Neglect or Failure in Duty' Allegations	40%	458	35%	30%	30%
% of 'Oppressive Conduct or Harassment' Allegations	3%	39	5%	7%	6%
% of 'Other Assault' Allegations	10%	108	12%	10%	10%
% of 'Unlawful / Unnecessary Detention' Allegations	5%	62	7%	5%	5%
% of Allegations Discontinued	0%	4	0%	1%	1%
% of Allegations Dispensed	4%	38	6%	6%	7%
% of Allegations Withdrawn	9%	85	9%	7%	8%
% of Investigated Allegations Resulting in a Substantiated Finding	0%		0%	0%	0%
% of Investigated Allegations Resulting in an Upheld Finding	15%		15%	15%	12%
Average Number of Days to Finalise Allegations by Investigation - Independent	0		0	107	345
Average Number of Days to Finalise Allegations by Investigation - Managed	0		0	100	663

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Data Sources:

Complaint case and allegations data are taken from the XML data submissions from Forces. The number of police employees is sourced from the Home Office statistics (the latest publication available for inclusion in this report was March 2012). The measure 'number of allegations recorded per 1000 employees' excludes contracted staff.

Counting Rules:

The counting rules used to produce the measures shown in this bulletin can be found on the IPCC website http://www.ipcc.gov.uk/en/Pages/policy_complaints_stats.aspx

Counts:

The count column provides some context to the percentage measures that are shown in the dashboard. For example, for the measure '% of Neglect or Failure in Duty Allegations' the number of allegations is shown in the count column.

Data constraints:

The data is sourced from live IT systems and provides a snap shot of information. Therefore, there may be some variation between information taken directly from a Force system.

The MSF average for supervised allegations is not as meaningful for MSF groups where one or more Forces have not finalised any allegations by a supervised investigation. This does not apply to national results.

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Complaint Cases and Allegations

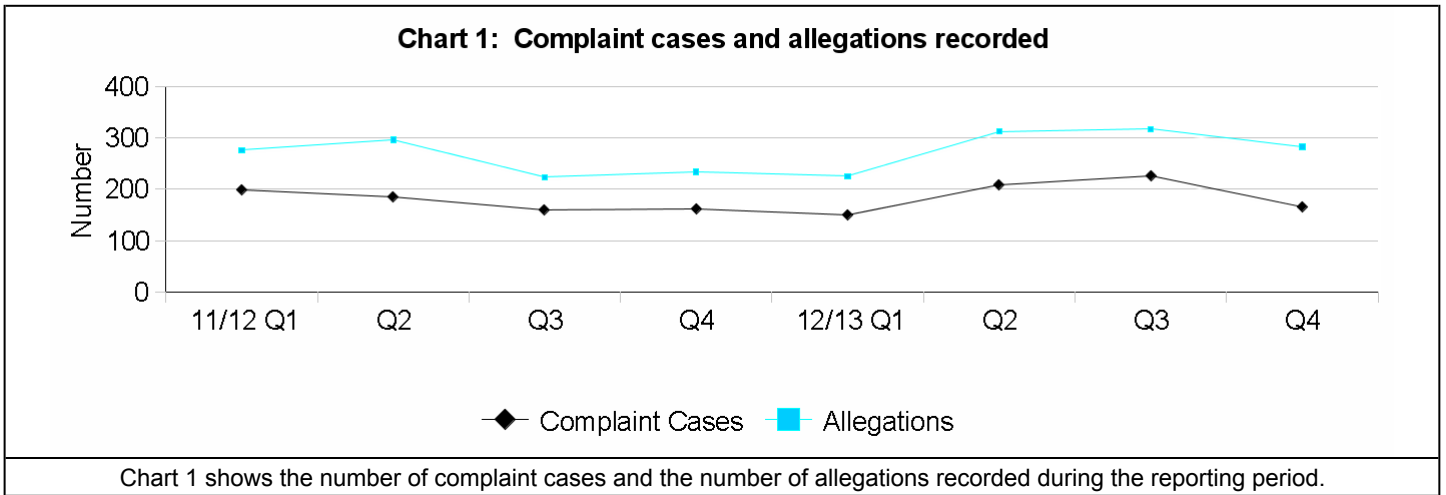


Table D: Complaint cases recorded and allegations recorded		
Period	Complaint cases recorded	Allegations recorded
11/12 Q1	199	276
Q2	186	296
Q3	160	223
Q4	161	234
12/13 Q1	151	225
Q2	208	312
Q3	226	317
Q4	165	282

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Allegations

Chart 2: Largest categories of allegations recorded (percentage) - year to date

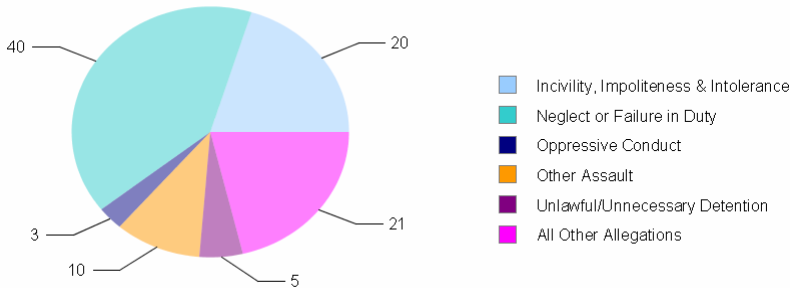


Chart 2 shows allegations recorded that fall within the national top five most commonly recorded allegation types as a percentage of all allegations recorded.

Please note: due to calculation rounding, the total percentage may not always equal 100%.

Chart 3: Number of allegations recorded per 1,000 employees

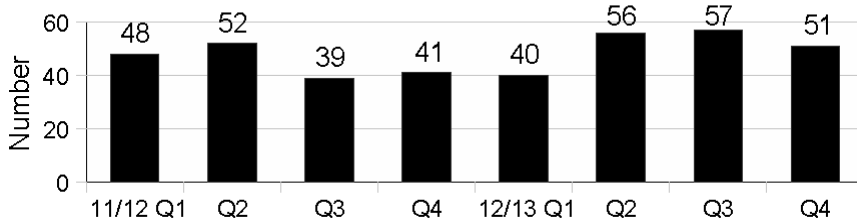


Chart 3 shows the number of allegations recorded (all categories) per 1000 employees.

Please note: the quarterly numbers may not match the year to date figure on the dashboard due to the rounding of figures in the quarterly results.

Chart 4: Percentage of allegations finalised by means

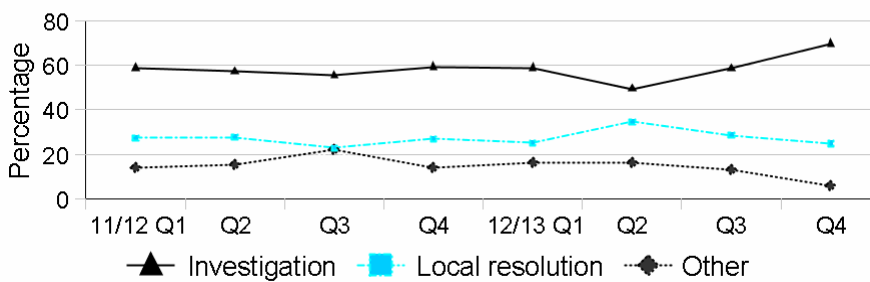


Chart 4 shows the means by which allegations have been finalised as a percentage of all allegations finalised. The means by which an allegation can be finalised are investigation (local, supervised, managed and independent), local resolution; and other (discontinuance, dispensation or withdrawal).

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Ways in which allegations are finalised

Table E: Number of allegations finalised by investigation type						
Period	Independent	Managed	Supervised	Local	Allegations finalised by Investigation	
11/12	Q1	0	0	0	201	201
	Q2	0	0	1	164	165
	Q3	0	0	2	124	126
	Q4	0	0	0	114	114
12/13	Q1	0	0	0	112	112
	Q2	0	0	0	157	157
	Q3	0	0	0	141	141
	Q4	0	0	0	168	168

Table F: Outcome of allegations finalised by investigation (recorded against complaint cases pre 1st April 2010)				
Period		Substantiated	Unsubstantiated	
11/12	Q1	0	11	
	Q2	0	0	
	Q3	0	0	
	Q4	0	0	
12/13	Q1	0	0	
	Q2	0	0	
	Q3	0	0	
	Q4	0	1	

Table F details the outcome of investigated allegations that were recorded against a complaint case started before the 1st April 2010. The allegation is substantiated where there is evidence to suggest that there is a case to answer for misconduct/unsatisfactory performance by a police employee.

Table G: Outcome of allegations finalised by investigation (recorded against complaint cases post 1st April 2010)				
Period		Upheld	Not Upheld	
11/12	Q1	17	173	
	Q2	28	137	
	Q3	26	100	
	Q4	18	96	
12/13	Q1	32	80	
	Q2	25	132	
	Q3	11	130	
	Q4	17	150	

Table G details the outcome of investigated allegations that were recorded against a complaint case started on or after the 1st April 2010. This reflects statutory guidance. The complaint is upheld where there has been an unreasonable breakdown in service or failure in service which has adversely affected the complainant. This does not imply that there is a case to answer for misconduct/unsatisfactory performance by a police employee.

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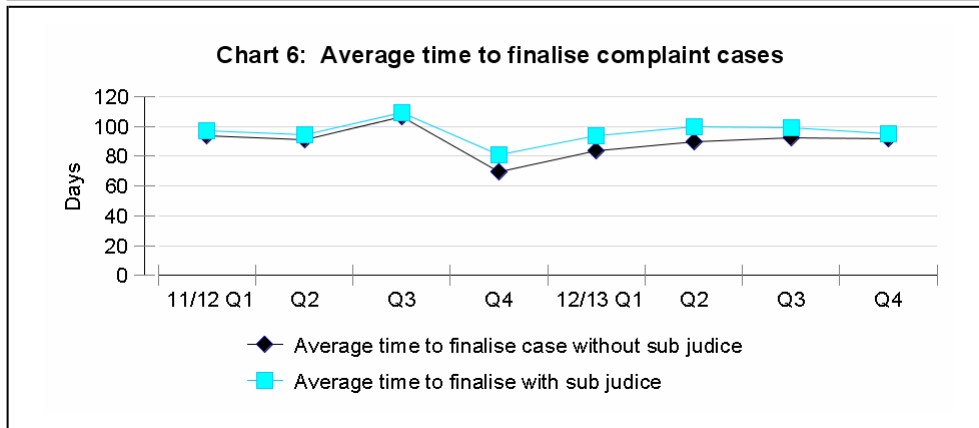
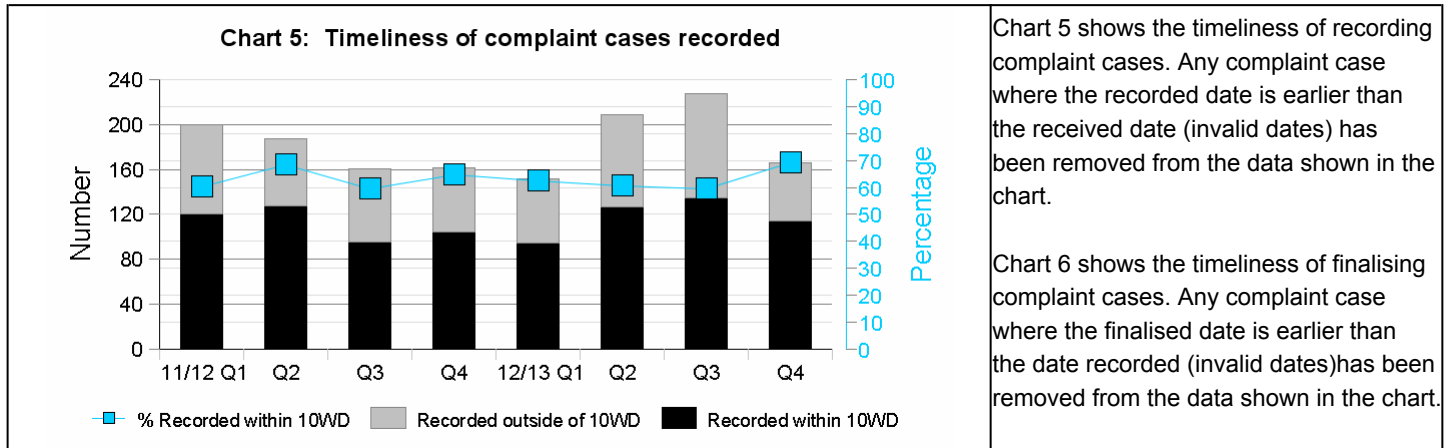
Table H: Allegations finalised by other means

	Period	Local resolution	%	Withdrawn	%	Discontinued	%	Dispensed	%
11/12	Q1	94	27	28	8	1	0	19	6
	Q2	80	28	30	10	0	0	14	5
	Q3	52	23	30	13	0	0	20	9
	Q4	52	27	12	6	1	1	14	7
12/13	Q1	48	25	16	8	1	1	14	7
	Q2	110	35	38	12	0	0	13	4
	Q3	69	29	21	9	1	0	9	4
	Q4	60	25	10	4	2	1	2	1

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Measures of Timeliness



Year	Period	# Complaint Cases Finalised
11/12	Q1	160
	Q2	245
	Q3	178
	Q4	122
12/13	Q1	146
	Q2	163
	Q3	190
	Q4	170

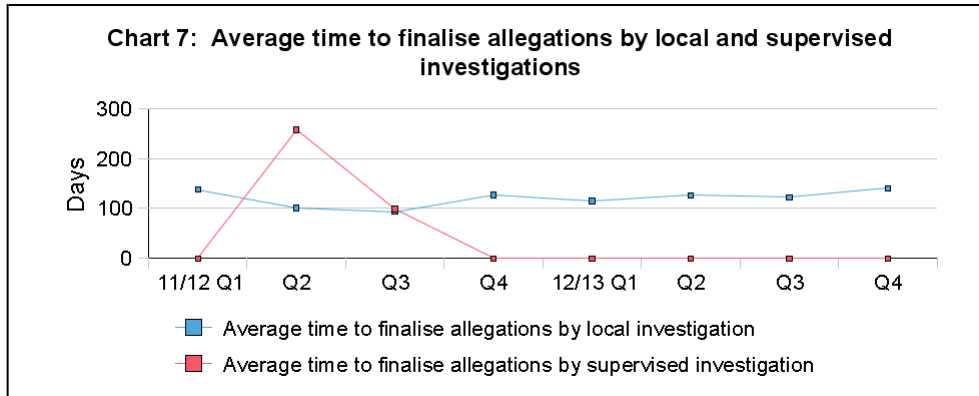


Chart 7 shows the timeliness of finalising allegations by local and supervised investigations. Any allegation with invalid dates have been removed from the data shown in the chart.

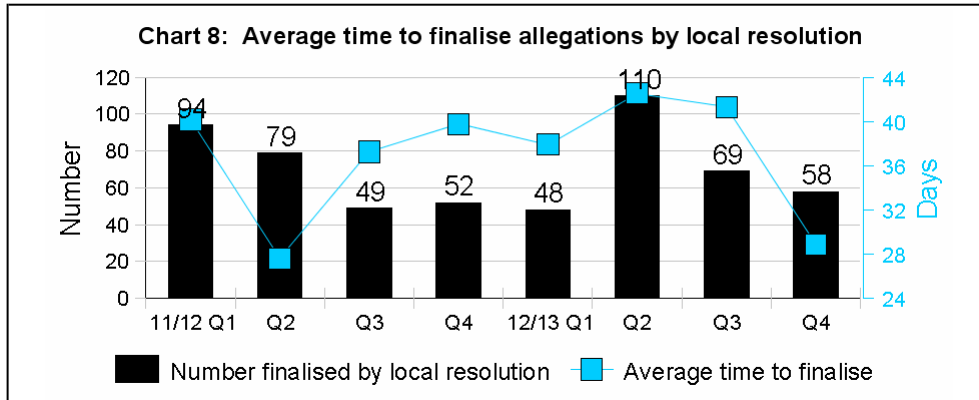


Chart 8 shows the timeliness of finalising allegations by local resolution. Any allegation with invalid dates has been removed from the data shown in the chart.