

West Midlands Most Similar Force – Complaint Statistics 2006/07

Complaint Cases Recorded 2006/07

Police Force	2005/06	2006/07	% change from 2005/06
West Midlands	1335	1630	22
Cleveland	500	516	3
Greater Manchester	1678	1966	17
Merseyside	684	629	-8
Northumbria	574	591	3
South Yorkshire	393	410	4
West Yorkshire	800	1019	27
England & Wales Total	26268	28998	10

Allegations Recorded Against Police Officers 2006/07

Police Force	All allegations recorded	Allegations against officers only	Allegations per 1000* officers	% change from 2005/06
West Midlands	3130	2817	342	21
Cleveland	755	730	420	9
Greater Manchester	3463	3311	414	49
Merseyside	772	630	142	-18
Northumbria	1006	885	222	13
South Yorkshire	768	690	210	-5
West Yorkshire	1724	1496	262	31
England & Wales Total	45883	41302	291	14

*Police strength as at March 2007

Means by Which Allegations Completed 2006/07

Police Force	Investigated		Withdrawn		Dispensation		Local Resolution		Total
	N	%	N	%	N	%	N	%	N
West Midlands	1440	46	361	12	67	2	1269	40	3137
Cleveland	264	32	98	12	107	13	363	44	832
Greater Manchester	604	25	107	4	108	4	1591	66	2410
Merseyside	180	24	72	9	193	25	320	42	765
Northumbria	462	41	144	13	135	12	393	35	1134
South Yorkshire	313	37	41	5	113	13	374	44	841
West Yorkshire	431	27	204	13	205	13	734	47	1574
England & Wales Total	12683	30	5000	12	4334	10	19567	47	41584

Outcome of Completed Investigations 2006/07

Police Force	Substantiated		Unsubstantiated		Total
	N	%	N	%	N
West Midlands	190	13	1250	87	1440
Cleveland	60	23	204	77	264
Greater Manchester	48	8	556	92	604
Merseyside	17	9	163	91	180
Northumbria	28	6	434	94	462
South Yorkshire	37	12	276	88	313
West Yorkshire	25	6	406	94	431
England & Wales Total	1389	11	11294	89	12683

Characteristics of Complainants

Status of Those Making Complaints 2006/07*

Police Force	Directly affected by conduct		Adversely affected by conduct		Representative		Witness		Total
	N	%	N	%	N	%	N	%	N
West Midlands	1436	88	180	11	0	0	11	1	1627
Cleveland	494	95	16	3	8	2	3	1	521
Greater Manchester	2045	98	27	1	11	1	5	0	2088
Merseyside	562	86	70	11	10	2	9	1	651
Northumbria	625	99	4	1	1	0	3	0	633
South Yorkshire	440	95	17	4	0	0	8	2	465
West Yorkshire	1028	94	45	4	16	1	3	0	1092
England & Wales Total	26230	88	2518	8	495	2	544	2	29787

* The figures in this table will not match the figures in the following tables in this section. This is because people may make complaints in different roles throughout the year. In such cases they will be counted twice in the table but not in the following sections.

Gender of Complainants 2006/07

Police Force	Female		Male		Other		Total
	N	%	N	%	N	%	N
West Midlands	505	31	1111	68	7	0	1623
Cleveland	178	34	337	65	4	1	519
Greater Manchester	705	34	1353	66	3	0	2061
Merseyside	227	35	421	65	2	0	650
Northumbria	174	27	453	72	6	1	633
South Yorkshire	144	31	315	68	3	1	462
West Yorkshire	377	35	706	65	7	1	1090
England and Wales Total	10468	35	18744	63	425	1	29637

Age of Complainants 2006/07

Police Force	17 and below		18-29		30-39		40-49		50-59		60+		Unknown		Total
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N
West Midlands	51	3	401	25	387	24	294	18	102	6	66	4	322	20	1623
Cleveland	19	4	100	19	129	25	107	21	30	6	17	3	117	23	519
Greater Manchester	164	8	468	23	445	22	316	15	164	8	64	3	440	21	2061
Merseyside	42	6	146	22	125	19	117	18	48	7	29	4	143	22	650
Northumbria	51	8	136	21	130	21	117	18	58	9	29	5	112	18	633
South Yorkshire	41	9	122	26	92	20	80	17	45	10	18	4	64	14	462
West Yorkshire	55	5	242	22	250	23	187	17	86	8	41	4	229	21	1090
England and Wales Total	1135	4	5444	18	5678	19	5362	18	2435	8	1325	4	8258	28	29637

Employment Status of Complainants 2006/07

Police Force	Homemaker		Manual		Non-manual		Retired		Student		Unemployed		Unknown		Total
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N
West Midlands	42	3	227	14	444	27	43	3	66	4	344	21	457	28	1623
Cleveland	13	3	71	14	129	25	20	4	26	5	115	22	145	28	519
Greater Manchester	45	2	256	12	464	23	73	4	178	9	398	19	647	31	2061
Merseyside	15	2	48	7	184	28	19	3	29	4	106	16	249	38	650
Northumbria	7	1	110	17	75	12	23	4	47	7	73	12	298	47	633
South Yorkshire	12	3	75	16	114	25	21	5	42	9	74	16	124	27	462
West Yorkshire	31	3	217	20	170	16	37	3	63	6	194	18	378	35	1090
England and Wales Total	973	3	4140	14	6372	22	1060	4	1319	4	3868	13	11905	40	29637

Ethnicity of Complainants 2006/07

Police Force	White		Asian		Black		Other		Unknown		Total
	N	%	N	%	N	%	N	%	N	%	N
West Midlands	740	46	242	15	190	12	47	3	404	25	1623
Cleveland	399	77	23	4	3	1	8	2	86	17	519
Greater Manchester	1426	69	164	8	104	5	71	3	296	14	2061
Merseyside	447	69	11	2	38	6	23	4	131	20	650
Northumbria	377	60	15	2	2	0	11	2	228	36	633
South Yorkshire	338	73	32	7	20	4	13	3	59	13	462
West Yorkshire	642	59	132	12	59	5	26	2	231	21	1090
England and Wales Total	17981	61	1521	5	2020	7	738	2	7377	25	29637

Characteristics of those Subject to Complaints

Status of those Subject to a Complaint 2006/07¹

Police Force	Police Officer ranks ²		Police Staff including Traffic Wardens and CSOs		Contracted staff		Special Constables		Total
	N	%	N	%	N	%	N	%	N
West Midlands	2231	98	29	1	0	0	26	1	2286
Cleveland	466	94	9	2	17	3	5	1	497
Greater Manchester	2353	94	132	5	0	0	19	1	2504
Merseyside	697	95	32	4	3	0	2	0	734
Northumbria	823	97	27	3	0	0	2	0	852
South Yorkshire	573	95	24	4	1	0	4	1	602
West Yorkshire	1117	92	69	6	0	0	23	2	1209
England and Wales Total	30608	93	1518	5	248	1	421	1	32795

¹ The figures in this table will not match the figures in the following tables in the is section. This is because individuals may hold different ranks when subject to more than one complaint. In such cases they will be counted twice in this table but not in the following tables.

² Figures do not include complaints made against officers of ACPO rank.

Gender of those Subject to a Complaint 2006/07

Police Force	Female		Male		Unknown		Total
	N	%	N	%	N	%	N
West Midlands	465	20	1802	79	3	0	2270
Cleveland	86	17	408	82	2	0	496
Greater Manchester	494	20	2009	80	1	0	2504
Merseyside	124	17	603	82	4	1	731
Northumbria	157	18	693	82	0	0	850
South Yorkshire	119	20	454	76	26	4	599
West Yorkshire	261	22	947	78	1	0	1209
England and Wales Total	6411	20	25643	79	520	2	32574

Age of those Subject to a Complaint 2006/07

Police Force	19 and below		20-29		30-39		40-49		50+		Unknown		Total
	N	%	N	%	N	%	N	%	N	%	N	%	N
West Midlands	9	0	734	32	905	40	496	22	106	5	20	1	2270
Cleveland	1	0	110	22	213	43	143	29	26	5	3	1	496
Greater Manchester	2	0	707	28	1015	41	683	27	95	4	2	0	2504
Merseyside	0	0	156	21	269	37	214	29	28	4	64	9	731
Northumbria	0	0	190	22	375	44	264	31	20	2	1	0	850
South Yorkshire	3	1	112	19	260	43	169	28	22	4	33	6	599
West Yorkshire	0	0	392	32	462	38	309	26	45	4	1	0	1209
England and Wales Total	51	0	8631	26	12297	38	8557	26	1440	4	1598	5	32574

Ethnicity of those Subject to a Complaint 2006/07

Police Force	White		Asian		Black		Other		Unknown		Total
	N	%	N	%	N	%	N	%	N	%	N
West Midlands	2026	89	135	6	50	2	29	1	30	1	2270
Cleveland	470	95	4	1	0	0	3	1	19	4	496
Greater Manchester	2387	95	50	2	20	1	38	2	9	0	2504
Merseyside	672	92	3	0	5	1	13	2	38	5	731
Northumbria	833	98	2	0	0	0	13	2	2	0	850
South Yorkshire	547	91	16	3	4	1	1	0	31	5	599
West Yorkshire	1126	93	41	3	12	1	14	1	16	1	1209
England and Wales Total	29199	90	612	2	318	1	460	1	1985	6	32574