

Wiltshire Most Similar Force – Complaint Statistics 2006/07

Complaint Cases Recorded 2006/07

Police Force	2005/06	2006/07	% change from 2005/06
Wiltshire	262	246	-6
Cambridgeshire	339	397	17
Cheshire	488	538	10
Gloucestershire	287	303	6
North Yorkshire	392	429	9
Suffolk	327	365	12
Warwickshire	209	199	-5
West Mercia	796	850	7
England & Wales Total	26268	28998	10

Allegations Recorded Against Police Officers 2006/07

Police Force	All allegations recorded	Allegations against officers only	Allegations per 1000* officers	% change from 2005/06
Wiltshire	544	519	430	29
Cambridgeshire	557	518	369	24
Cheshire	729	652	292	8
Gloucestershire	403	353	268	-9
North Yorkshire	700	662	396	-3
Suffolk	529	460	339	16
Warwickshire	444	375	353	4
West Mercia	1172	1165	480	17
England & Wales Total	45883	41302	291	14

*Police strength as at March 2007

Means by Which Allegations Completed 2006/07

Police Force	Investigated		Withdrawn		Dispensation		Local Resolution		Total
	N	%	N	%	N	%	N	%	N
Wiltshire	197	39	37	7	68	14	201	40	503
Cambridgeshire	229	40	49	9	68	12	225	39	571
Cheshire	291	36	100	12	58	7	369	45	818
Gloucestershire	86	21	45	11	83	21	187	47	401
North Yorkshire	115	16	16	2	49	7	541	75	721
Suffolk	83	15	69	13	65	12	332	60	549
Warwickshire	142	37	34	9	17	4	189	49	382
West Mercia	213	21	129	13	88	9	567	57	997
England & Wales Total	12683	30	5000	12	4334	10	19567	47	41584

Outcome of Completed Investigations 2006/07

Police Force	Substantiated		Unsubstantiated		Total
	N	%	N	%	N
Wiltshire	24	12	173	88	197
Cambridgeshire	39	17	190	83	229
Cheshire	22	8	269	92	291
Gloucestershire	16	19	70	81	86
North Yorkshire	20	17	95	83	115
Suffolk	6	7	77	93	83
Warwickshire	27	19	115	81	142
West Mercia	20	9	193	91	213
England & Wales Total	1389	11	11294	89	12683

Characteristics of Complainants

Status of Those Making Complaints 2006/07*

Police Force	Directly affected by conduct		Adversely affected by conduct		Representative		Witness		Total
	N	%	N	%	N	%	N	%	N
Wiltshire	242	88	21	8	12	4	0	0	275
Cambridgeshire	369	82	38	8	27	6	18	4	452
Cheshire	514	96	21	4	0	0	0	0	535
Gloucestershire	300	91	13	4	16	5	0	0	329
North Yorkshire	401	89	48	11	0	0	3	1	452
Suffolk	314	89	31	9	1	0	8	2	354
Warwickshire	206	96	6	3	0	0	2	1	214
West Mercia	802	96	31	4	1	0	0	0	834
England & Wales Total	26230	88	2518	8	495	2	544	2	29787

* The figures in this table will not match the figures in the following tables in this section. This is because people may make complaints in different roles throughout the year. In such cases they will be counted twice in the table but not in the following sections.

Gender of Complainants 2006/07

Police Force	Female		Male		Other		Total
	N	%	N	%	N	%	N
Wiltshire	103	38	161	59	8	3	272
Cambridgeshire	164	36	283	63	3	1	450
Cheshire	228	43	305	57	1	0	534
Gloucestershire	114	35	212	65	2	1	328
North Yorkshire	167	37	284	63	1	0	452
Suffolk	131	37	223	63	0	0	354
Warwickshire	87	41	124	58	3	1	214
West Mercia	315	38	511	61	6	1	832
England and Wales Total	10468	35	18744	63	425	1	29637

Age of Complainants 2006/07

Police Force	17 and below		18-29		30-39		40-49		50-59		60+		Unknown		Total
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Wiltshire	8	3	35	13	69	25	69	25	31	11	24	9	36	13	272
Cambridgeshire	24	5	74	16	65	14	81	18	29	6	18	4	159	35	450
Cheshire	18	3	94	18	103	19	117	22	55	10	21	4	126	24	534
Gloucestershire	20	6	68	21	65	20	79	24	44	13	29	9	23	7	328
North Yorkshire	10	2	73	16	115	25	102	23	52	12	36	8	64	14	452
Suffolk	9	3	64	18	61	17	78	22	22	6	21	6	99	28	354
Warwickshire	4	2	34	16	39	18	45	21	25	12	6	3	61	29	214
West Mercia	21	3	170	20	151	18	168	20	95	11	51	6	176	21	832
England and Wales Total	1135	4	5444	18	5678	19	5362	18	2435	8	1325	4	8258	28	29637

Employment Status of Complainants 2006/07

Police Force	Homemaker		Manual		Non-manual		Retired		Student		Unemployed		Unknown		Total
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Wiltshire	8	3	50	18	72	26	16	6	6	2	21	8	99	36	272
Cambridgeshire	16	4	41	9	119	26	15	3	21	5	69	15	169	38	450
Cheshire	19	4	61	11	126	24	17	3	9	2	60	11	242	45	534
Gloucestershire	16	5	75	23	74	23	20	6	22	7	43	13	78	24	328
North Yorkshire	33	7	88	19	152	34	40	9	24	5	61	13	54	12	452
Suffolk	11	3	69	19	77	22	21	6	8	2	47	13	121	34	354
Warwickshire	6	3	31	14	53	25	2	1	4	2	38	18	80	37	214
West Mercia	25	3	119	14	143	17	27	3	15	2	111	13	392	47	832
England and Wales Total	973	3	4140	14	6372	22	1060	4	1319	4	3868	13	11905	40	29637

Ethnicity of Complainants 2006/07

Police Force	White		Asian		Black		Other		Unknown		Total
	N	%	N	%	N	%	N	%	N	%	N
Wiltshire	227	83	4	1	11	4	4	1	26	10	272
Cambridgeshire	267	59	23	5	17	4	9	2	134	30	450
Cheshire	353	66	8	1	8	1	3	1	162	30	534
Gloucestershire	285	87	10	3	14	4	5	2	14	4	328
North Yorkshire	434	96	4	1	6	1	5	1	3	1	452
Suffolk	254	72	4	1	15	4	4	1	77	22	354
Warwickshire	134	63	10	5	12	6	5	2	53	25	214
West Mercia	675	81	24	3	19	2	7	1	107	13	832
England and Wales Total	17981	61	1521	5	2020	7	738	2	7377	25	29637

Characteristics of those Subject to Complaints

Status of those Subject to a Complaint 2006/07¹

Police Force	Police Officer ranks ²		Police Staff including Traffic Wardens and CSOs		Contracted staff		Special Constables		Total
	N	%	N	%	N	%	N	%	N
Wiltshire	297	87	12	4	19	6	13	4	341
Cambridgeshire	420	89	40	9	0	0	10	2	470
Cheshire	502	87	60	10	4	1	12	2	578
Gloucestershire	295	88	34	10	3	1	3	1	335
North Yorkshire	436	90	26	5	17	4	4	1	483
Suffolk	365	93	18	5	0	0	10	3	393
Warwickshire	267	88	26	9	2	1	10	3	305
West Mercia	791	100	0	0	0	0	0	0	791
England and Wales Total	30608	93	1518	5	248	1	421	1	32795

¹ The figures in this table will not match the figures in the following tables in the is section. This is because individuals may hold different ranks when subject to more than one complaint. In such cases they will be counted twice in this table but not in the following tables.

² Figures do not include complaints made against officers of ACPO rank.

Gender of those Subject to a Complaint 2006/07

Police Force	Female		Male		Unknown		Total
	N	%	N	%	N	%	N
Wiltshire	82	24	254	75	1	0	337
Cambridgeshire	94	20	355	76	16	3	465
Cheshire	110	19	457	80	2	0	569
Gloucestershire	82	25	249	75	1	0	332
North Yorkshire	102	21	381	79	0	0	483
Suffolk	88	23	288	74	12	3	388
Warwickshire	72	24	211	71	16	5	299
West Mercia	172	22	618	78	1	0	791
England and Wales Total	6411	20	25643	79	520	2	32574

Age of those Subject to a Complaint 2006/07

Police Force	19 and below		20-29		30-39		40-49		50+		Unknown	Total	
	N	%	N	%	N	%	N	%	N	%	N	N	
Wiltshire	1	0	54	16	126	37	133	39	22	7	1	0	337
Cambridgeshire	0	0	117	25	159	34	129	28	20	4	40	9	465
Cheshire	0	0	79	14	179	31	124	22	9	2	178	31	569
Gloucestershire	2	1	92	28	126	38	88	27	23	7	1	0	332
North Yorkshire	0	0	112	23	169	35	160	33	33	7	9	2	483
Suffolk	0	0	60	15	124	32	91	23	10	3	103	27	388
Warwickshire	0	0	43	14	73	24	51	17	9	3	123	41	299
West Mercia	1	0	194	25	313	40	243	31	39	5	1	0	791
England and Wales Total	51	0	8631	26	12297	38	8557	26	1440	4	1598	5	32574

Ethnicity of those Subject to a Complaint 2006/07

Police Force	White		Asian		Black		Other		Unknown		Total
	N	%	N	%	N	%	N	%	N	%	N
Wiltshire	325	96	3	1	4	1	3	1	2	1	337
Cambridgeshire	421	91	7	2	5	1	4	1	28	6	465
Cheshire	339	60	4	1	1	0	0	0	225	40	569
Gloucestershire	319	96	2	1	1	0	8	2	2	1	332
North Yorkshire	472	98	3	1	0	0	7	1	1	0	483
Suffolk	347	89	1	0	1	0	2	1	37	10	388
Warwickshire	228	76	12	4	0	0	4	1	55	18	299
West Mercia	774	98	7	1	3	0	2	0	5	1	791
England and Wales Total	29199	90	612	2	318	1	460	1	1985	6	32574