

Easy read: I am unhappy about how my complaint was dealt with by the police. What do I do?



If you are unhappy with the way your complaint was dealt with, you might be able to appeal.



When you appeal, it is to see whether your complaint was dealt with in the right way.



When the police write to you, after they have looked at your complaint, they will tell you who to contact if you want to appeal.

Your appeal will be dealt with by:



- The Independent Office for Police Conduct (IOPC)



- Or, the chief officer of the police force that your complaint was about.



The people who deal with your appeal will look at how your complaint was dealt with.

They might be able to change the decision that was made about your complaint.

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Email us at enquiries@policeconduct.gov.uk, call us on 0300 020 0096 or see our website www.policeconduct.gov.uk for more information.